



# ALICE PECK DAY MEMORIAL HOSPITAL

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

April 30, 2013

Re: DE 13-063; Granite State Electric Company d/b/a Liberty Utilities



Dear Ms. Howland,

As a customer of Liberty Utilities, I am writing to you regarding their request for a \$15 million increase in rates for distribution revenues and the concern of Alice Peck Day Health Systems regarding the impact that rate increase will have on their organization. The pressures on healthcare providers to manage and reduce costs while simultaneously increasing quality and increasing access to the services they provide is placing near untenable pressures on their financial performance. We do not have the ability to raise charges or increase the amounts paid by insurance companies for the services provided to their beneficiaries in amounts sufficient to address the degree of rate increase Liberty is requesting. We believe that with these pressures being placed on healthcare providers that the utilities industry should be held to the same standard and limit their rate increases to the 3 and 4 percent accorded to healthcare providers. The administrative burden placed on healthcare providers by the Federal and State Governments is already requiring a redirection of revenues away from patient care as we seek to address legislatively mandated reporting and overhead requirements and, if granted, this rate increase will further exacerbate that situation.

On behalf of the Board, Administration, Staff and Patients of Alice Peck Day Memorial Hospital we would support Dartmouth Hitchcock's intervention in this matter and express our opposition to the requested rate increases.

Thank you for your consideration of our concerns.

Sincerely,

Evalie M. Crosby, CPA, FHFMA  
Vice President of Finance/Chief Financial Officer  
Alice Peck Day Health Systems  
10 Alice Peck Day Drive  
Lebanon, NH 03766

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